

Are you looking for information or assistance during COVID-19?

There is a range of services and information available from agencies and government organisations to help answer any questions you may have, or to provide assistance to you during the COVID-19 pandemic.

The City of Greater Bendigo has compiled the following information to ensure you are contacting the correct agency or government organisation to provide you with the information and assistance you need.

For services provided by the City of Greater Bendigo

City of Greater Bendigo

COVID-19 updates are available at www.bendigo.vic.gov.au/About/Media-Releases/Greater-Bendigo-COVID-19-updates

☎ 5434 6000

💻 www.bendigo.vic.gov.au

📱 Follow us on social media

For information on financial support

Centrelink

Delivers government payments and services.

☎ 13 24 68

💻 www.servicesaustralia.gov.au

Victorian Government Financial Assistance Information

💻 www.premier.vic.gov.au

💻 www.sro.vic.gov.au/news/new-tax-measures-support-businesses

Commonwealth Government Financial Assistance Information

💻 www.australia.gov.au

Bendigo Family and Financial Services

Financial counselling and advocacy to negotiate with providers regarding a large range of debts, in addition to overdue utility or phone bills.

☎ 5441 5277

💻 www.bendigofamilyandfinancialservices.org

For health and family support

Department of Health & Human Services

Information on COVID-19.

💻 www.dhhs.vic.gov.au/victorian-public-coronavirus-disease-covid-19

Bendigo Health

Information on COVID-19 and screening clinic.

💻 www.bendigohealth.org.au/coronavirus

Bendigo Community Health Services

A range of primary and community health services that are mostly free or minimal cost.

☎ Bendigo: 5406 1200

☎ Elmore: 5406 1200

✉ bchs@bchs.com.au

💻 www.bchs.com.au

Gianna Centre

A caring family support, education, and referral service for men, women and young people dealing predominantly with pregnancy, parenting, fertility, relationships, loss, grief, and other related issues.

☎ Client inquiries: 0419 496 443 or 0428 400 159

☎ General inquiries: 0417 392 255

For information on schools and education

Department of Education Victoria

Education and training - Information, updates and advice as of March 28 about the outbreak of COVID-19.

💻 www.education.vic.gov.au/about/department/Pages/coronavirus.aspx

La Trobe University

La Trobe University COVID-19 Financial Assistance Program.

💻 www.latrobe.edu.au/students/admin/fees-and-money/assistance/covid-19-assistance-program

💻 www.latrobe.edu.au/scholarships/forms/covid-19-financial-assistance-application

For information on housing and accommodation assistance

Haven; Home, Safe

Integrated affordable rental housing and homelessness services.

☎ 5444 9000

💻 www.havenhomesafe.org.au

Anglicare

Crisis accommodation service assisting homeless young people aged 16-19 years. Child and family services.

☎ 5440 1100 (Contact by phone to arrange assistance)

💻 www.anglicarevic.org.au

For assistance with mental health issues

Bendigo Health

Range of inpatient and community-based services provided to people who are experiencing mental health problems.

☎ Mental Health Regional Triage Service 1300 363 788.
(24 hours a day, seven days week)

💻 www.bendigohealth.org.au/MentalHealthServices

Mind Australia

Mental health information, advice and support coordination.

☎ 9938 1960 (Contact by phone to arrange assistance)

💻 www.mindaustralia.org.au/services/victoria/centre-mental-health-and-wellbeing-bendigo

Bendigo Community Health Services Inc.

General counselling and referral.

☎ 5406 1200

💻 www.bchs.com.au

Headspace Bendigo

Tailored and holistic mental health support to people aged 12-25 years.

☎ 5406 1400 (Contact by phone to arrange assistance)

✉ headspace@bchs.com.au

Mental Health Triage Services

This service offers crisis care 24 hours a day, seven days week.

☎ 1300 363 788

💻 www.bendigohealth.org.au/mentalhealthTriageServices

For people needing crisis support

Telephone/online support services

Beyond Blue

💻 www.beyondblue.org.au

Kid's Helpline

☎ 1800 55 1800

💻 www.kidshelpline.com.au

Men's Line

☎ 1300 78 99 78

💻 www.mensline.org.au

Lifeline

☎ 13 11 14

☎ 0477 131 114 text messaging service (6pm to midnight)

💻 www.lifeline.org.au/get-help/online-services/crisis-chat (7pm to midnight)

Victorian Council of Churches

☎ 9412 8481

✉ emergencies@vcc.org.au

💻 <https://vccem.org.au>

For family violence services

Centre for Non Violence

Providing a range of services and programs that respond to and work to prevent family violence and homelessness across the Loddon region.

☎ 1800 884 292

✉ reception@cnv.org.au

💻 www.cnv.org.au/we-are-here-help

Men's Referral Service

☎ 1300 766 491

Safe Steps family violence crisis line

The 24-hour statewide Safe Steps family violence crisis response line is available.

☎ 1800 015 188

Domestic Violence Resource Centre Victoria

A state-wide specialist family violence organisation.

💻 www.dvrcv.org.au

Annie North

A crisis and transitional supported accommodation/refuge services for women and children who are escaping domestic and family violence, or who are homeless due to domestic and family violence.

💻 www.annienorth.org.au

Women's Health Loddon Mallee

Regional women's health service for communities across regional North-West Victoria with a strategic focus on sexual and reproductive health, prevention of violence against women, and gender equity.

☎ 1800 350 233

☎ 5443 0233

✉ whlm@whlm.org.au

💻 www.whlm.org.au

For food relief

A Reasonable Christianity

☎ 0404 599 769

Bendigo Baptist Community Care

☎ 5441 4747

Bendigo Family and Financial Services

☎ 5441 5277

Eaglehawk Community House

☎ 5446 8322

Eaglehawk Foodcare 3556

☎ 0403 698 715

Eaglehawk Uniting Food and Care

☎ 5446 9177

Heathcote Foodshare

☎ 0411 158 071

Salvation Army

☎ 5440 8410

Uniting

☎ 5443 4972

Vinnies Bendigo

☎ 5443 5688

Vinnies Kangaroo Flat

☎ 5447 9800

Woolworths Basic Box

Available to the elderly, people with disabilities and anyone in mandatory isolation

☎ 1800 000 610

💻 www.woolworths.com.au/shop/discover/priorityassistance

For business support

Business Victoria

Advice, updates and support to help workplaces plan and respond to COVID-19.

☎ 13 22 15

💻 www.business.vic.gov.au

💻 www.business.vic.gov.au/disputes-disasters-and-succession-planning/illness-and-business-management-plan/coronavirus-business-support

Be Bendigo

Business support information.

☎ 5442 7816

💻 www.bebendigo.com.au

Victorian Chamber of Commerce

💻 www.victorianchamber.com.au